



PHILADELPHIA FREEDOM VALLEY JOB DESCRIPTION

JOB TITLE: Licensed Wellness Professional
LEVEL: 12
SUPERVISOR: Wellness Director
DATE:

JOB CODE: 1090P
FLSA STATUS: Non-exempt
LOCATION:

POSITION PURPOSE

The Licensed Wellness Professional is expected to provide specialized, one-on-one training or services to meet the specific needs of the member. Develop and supervise a personal program, which is based on the individual's personal goals and their current level of fitness; provide resources of information regarding special concerns or areas of interest to the member; assist the member in goal adherence and to provide emotional support towards the predetermined goals and commitment. This is an hourly paid program position working with members that have pre-paid the YMCA for a particular number of sessions.

ESSENTIAL FUNCTIONS

- Cultivate and develop relationships with members and assist them in making healthy lifestyle choices, build self-esteem and build commitment to the YMCA.
- Implement a personalized program and techniques. Provide follow up and encouragement to motivate long term commitment.
- Supervise and instruct on a one-on-one basis.
- Creatively and enthusiastically motivate others to change their lifestyle.
- Provide member with motivation and positive feedback on performance.
- Respond to member concerns and problems in a timely basis. Maintain professional rapport with all members and staff and ensure member satisfaction.
- Keep all client files, records and handouts updated.
- Perform other related duties as assigned.
- Maintain knowledge of emergency and safety procedures and maintain records on any incidents
- Participate as a member of the staff team in providing excellent member service.
- Participate in staff meetings and trainings as required.

OTHER DUTIES AND RESPONSIBILITIES

- All Philadelphia Freedom Valley YMCA Staff is responsible for the following:
 - Maintaining a clean, well-groomed appearance while on duty and keeping in compliance with the Association and Department Dress Code Policy
 - A continued commitment to member satisfaction by ensuring excellent Member Experience
 - Maintaining the safety of all members and staff by identifying and correcting risk situations, writing incident reports, etc.
 - Ensuring the overall cleanliness of the facility
 - A commitment to Diversity and Inclusion
 - Keeping the children in the care of the PFVY and participating in programming within the branches safe from harm and reporting signs and suspicions of abuse when necessary to the requisite state agency

ENVIRONMENTAL CONDITIONS

High exposure to noise, occasional exposure to weather

The Philadelphia Freedom Valley YMCA is an equal opportunity employer. The Y considers all applicants for employment without regard to race, color, religion, sex, national origin, age, physical or mental disability, or status as a Vietnam-era or special disabled veteran or other protected classification and in accordance with applicable laws.

PHYSICAL REQUIREMENTS

Ability to express or exchange ideas by means of spoken word to impart oral information and to convey detailed, spoken instructions to staff, members, and volunteers accurately, quickly, and loudly; ability to perceive the nature of sounds by ear; ability to lift and carry 75-100 pounds; ability to move about on foot quickly; ability to stoop, kneel, crouching and crawl; ability to clearly see at 20 inches or less and 20 feet or more; ability to balance, climb, and do other feats that convey peak physical fitness

REQUIREMENTS

- Bachelor's degree in related field with 4-6 years of experience.
- Must hold a national certification and a state registered license commensurate with the nature of service being provided (i.e. Pennsylvania State Massage Therapy License, Licensed Dietician-Nutritionist, etc.)
- Excellent relationship building skills and the ability to engage members and build rapport.
- Excellent written communication skills.
- Maintain knowledge of trends in wellness, fitness and healthy lifestyles.
- Exhibit strong leadership skills; possess a passion for member service, building and maintaining a culture of member service excellence
- Acquire and maintain the following certifications:
 - CPR Pro/AED/O2 (valid 2 years unless otherwise noted)
 - First Aid (valid 2 years unless otherwise noted)
 - Requisite Redwoods Online Trainings (valid 2 years unless otherwise noted)
 - YMCA Healthy Lifestyle Principles

OTHER

At the YMCA we value the following attributes in personal character and behavior and believe that they are essential to attaining our mission:

CARING	Showing a sincere concern for others.
HONESTY	Be truthful in what you say and do.
RESPECT	Follow the Golden Rule.
RESPONSIBILITY	Be accountable for your promises and actions.

OUR MISSION

To translate the principles of the YMCA's Christian heritage into programs that nurture children, strengthen families, build strong communities and develop healthy minds, bodies and spirits for all.

Employee Name: _____

Signature: _____ **Date:** _____

Supervisor: _____