



PHILADELPHIA FREEDOM VALLEY YMCA CAREER OPPORTUNITY

POSITION:	Membership Supervisor	LOCATION:	West Philadelphia YMCA – Philadelphia, PA
PAY RANGE:	\$10.90-13.84/hour	STATUS:	Full time, non-exempt
POSTING START:	September 1, 2017	POSTING END:	September 15, 2017

Imagine going to work knowing that what you do each day positively influences the lives of individuals and families in your community.

Throughout the Delaware Valley, the Philadelphia Freedom Valley YMCA employs more than 5,000 individuals in full time, part time and seasonal positions. Anchored in 20 locations, the Philadelphia Freedom Valley YMCA has the long-standing relationships and physical presence to deliver lasting personal and social change and gives staff the opportunity and flexibility to pursue their careers.

The West Philadelphia YMCA is seeking an enthusiastic and customer service oriented professional to serve as their Membership Supervisor.

What you'll do:

- Assist with recruit, hiring, training, scheduling and evaluate staff.
- Assist with creating member-centered work culture. Ensure that procedures, tours, communications, services consider member needs.
- Provide a friendly and encouraging environment for members in the usage of fitness and wellness programs and services.

What you need to succeed:

- College degree in related field with 1-2 years of related experience supervising and in a sales environment.
- Excellent written and oral communication, organizational, record keeping, and computer skills as well as the ability to build effective work teams.
- Ability to work well with volunteers, employees, board members and members required.
- Exhibit strong leadership skills; possess a passion for member service, building and maintaining a culture of member service excellence

Some benefits and perks of working at the Y:

Flexible work schedule, a free family membership, discounted programming, participation in the Y Retirement Fund, health and wellness benefits, and opportunities for continuing education and professional training and development.

How to apply:

Send resume and cover letter to Terry Henry, thentry@philaymca.org